

MAY-07-2004(FRI) 13:51

P. 002/103

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 09/497,383 Confirmation No.: 7431
Applicant(s): David L. Bahr, et al.
Filed: February 3, 2000
Art Unit: 2143
Examiner: George C. Neurauter
Title: SYSTEM AND METHOD FOR SCANNING A DOCUMENT
IN CLIENT/SERVER ENVIRONMENT

Docket No.: 047307-258663
Customer No.: 00826

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

DECLARATION OF Teresa Benavidez

1. My name is Teresa Benavidez, the Director of Health Information Management of the Seton Healthcare Network.
2. I am over twenty-one (21) years of age and am otherwise qualified to give this declaration.
3. The following statements based on my own knowledge are true, and all statements made on information and beliefs are believed to be true.
4. I have significant influence over purchasing decisions related to systems used by our clerical staff to scan and index medical images for access by our Coders. Coders perform an important operation for our hospital because reimbursement for services rendered provided within the Seton Healthcare Network are dependent upon scanning and indexing the images for each patient's medical file so that a claim can be submitted to the medical insurer for reimbursement. Revenues required to operate our hospital are thus tied to the coders' work in reviewing the indexed medical images.

ATL01/11611630v1

BEST AVAILABLE COPY

MAY-07-2004(FRI) 13:51

P.003/103

Appl. No.: 09/497,383

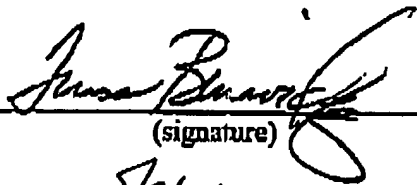
Filed: February 3, 2000

Page 2

5. Prior to evaluating InterTech's eWebCoding web-based system, my hospital reviewed several other competitive products. We elected not to use these products because we found eWebCoding's system less expensive and easier to use. We spent a great deal of time evaluating various options for a system that would satisfy our needs until we were introduced to the eWebCoding system. We have used the eWebCoding system for years, and are satisfied with its performance.

6. I attribute significant value to the fact that the our clerical staff operate the eWebcoding system using a web browser, with which they are already familiar from their use of the Internet, to control the scanner to scan a document, adjust the display of the document if necessary, index the document, and upload it to a remote server for storage, all from within the web browser. These features make it possible for the Clerk to take relatively few actions to scan, adjust if necessary, index, and upload the scanned document to a remote server. For example, the fact that the mouse can be left in one place while pressing it to alternately scan and upload a document, is a feature that enhances the productivity. These features also enhance the productivity by enabling the clerical staff to work anywhere they have access to a web browser, and does not require them to load any software into their computers beyond the web browser they already have. In addition, because most new hires are familiar with web browsers, they can be trained relatively easily in the use of the eWebCoding system.

7. I have been warned that willful false statements and the like are punishable by fine or imprisonment, or both (18 U.S.C. 1001) and may jeopardize the validity of the application or any patent issuing thereon.


(signature)

Date: 5/7/04